



## Step-By-Step Guide - How to Access Your MyMACPASS Online Account

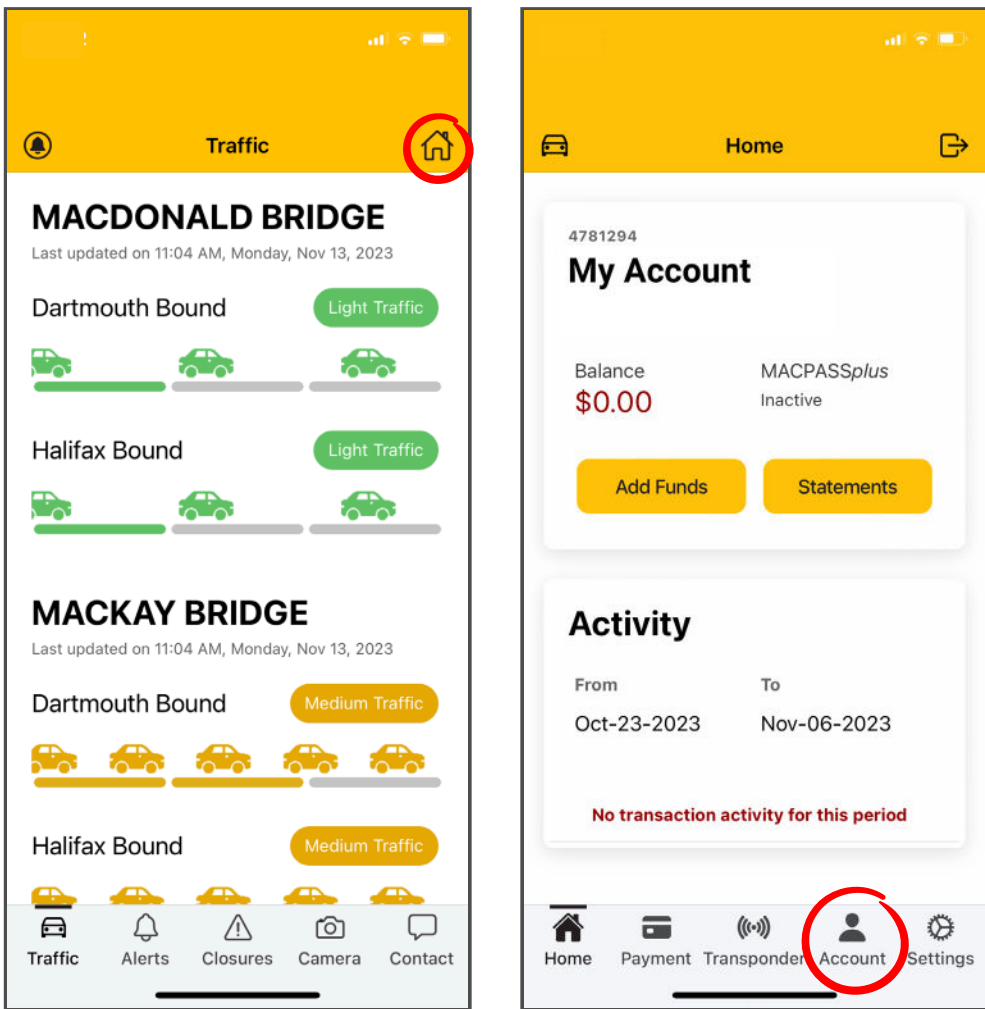
# Accessing Your Account on the MACPASS App

### Step 1

Open the MACPASS App and select the **Home** button in the top right-hand corner of the page.

From there, select the **Account Management** option.

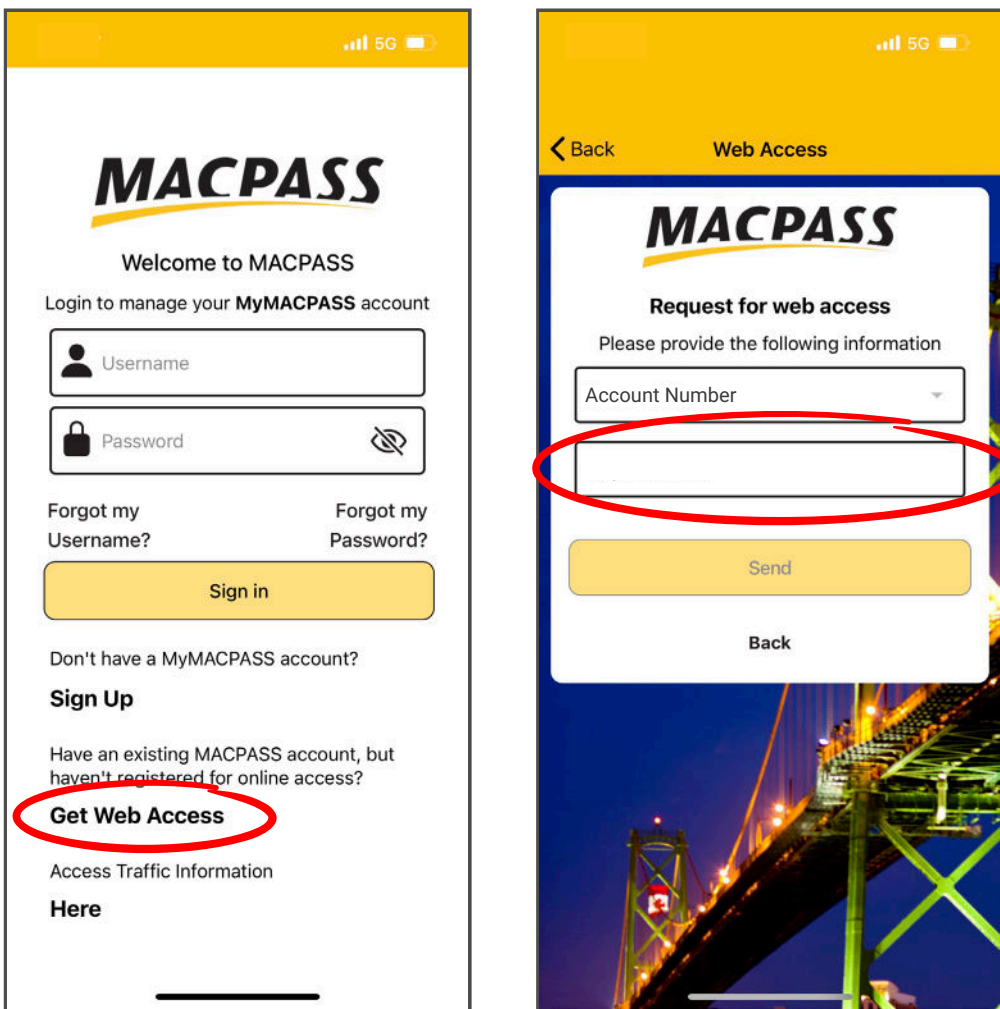
If you already have a MACPASS, do not register for a new online account.



### Step 2

If you already have an online MyMACPASS Account, select **Get Web Access**.

Input either your Account Number or your Transponder Number, and press **Send**.

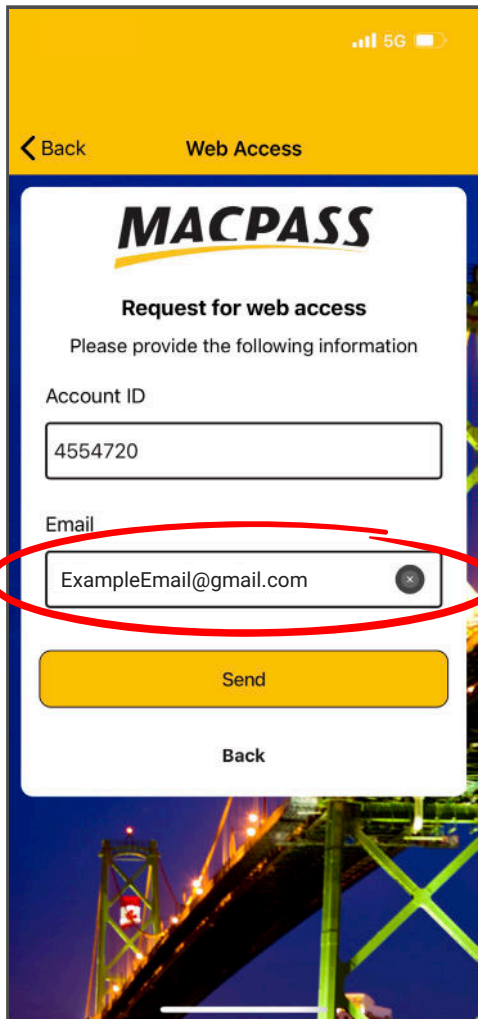


### Step 3

On the next page, enter your email address linked to your MyMACPASS account.

You will receive an email to the address on file with a secure link to create and confirm a new password.

You will now have a new MACPASS Account Number.







## Step-By-Step Guide - How to Access Your MyMACPASS Online Account

# Accessing Your Account on MyMACPASS.com

### Step 1

Select **Access MyMACPASS now** link on the log-in page.

From there, input either your Transponder or Account number.

If you already have a MACPASS, do not register for a new online account.

**MACPASS**

Welcome to MyMACPASS  
Login to manage my account

Username  
Username

Password  
Password

☐ Keep me logged in

[Forgot My Username ?](#) [Forgot My Password ?](#)

[Login](#)

Don't have a MACPASS? [Register](#)

Have an account but haven't registered for our self-serve portal?  
**Access MyMACPASS now**

Welcome to the new MyMACPASS.com!

To access your **existing MACPASS account**, click "Access MyMACPASS now."

From there, input either your Transponder or Account number and the email address linked to your current MACPASS account.

To set up a **new MACPASS account**, click "Register."

[Home](#) [My Account](#) [About](#) [Policies](#) [FAQ](#)

MACPASS Customer Service - Tel: (902) 463-3100 - Email: [macpass@hdb.ns.ca](mailto:macpass@hdb.ns.ca)  
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**MACPASS**

Request for web access

Please provide the following information

Request type: Account Number

Account Number

[Back](#)

[Home](#) [My Account](#) [About](#) [Policies](#) [FAQ](#)

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## Step-By-Step Guide - How to Access Your MyMACPASS Online Account

# Accessing Your Account on MyMACPASS.com

### Step 2

Enter the email address linked to your current MACPASS account.

You will receive an email to the address on file with a secure link to create and confirm a new password.

You will now have a new MACPASS Account Number.

A screenshot of the MyMACPASS website's email verification page. The left side of the page features a vertical image of the Confederation Bridge at night, illuminated with green lights and a Canadian flag. The right side is a white form area with the MACPASS logo at the top. Below the logo, a message states: "We need to confirm your email address. Please enter the email associated with your account." The form includes an "Account Number" field with the value "4781294" and an "Email" field with the placeholder "email". The "Email" field is circled in red. Below the fields are "Submit" and "Back" buttons. The footer contains navigation links (Home, My Account, About, Policies, FAQ), contact information ("MACPASS Customer Service - Tel: (902) 463-3100 - Email: macpass@hdb.ns.ca"), and a copyright notice ("© 2023 Halifax Harbour Bridges. All Rights Reserved.") along with the version number "1.3.21 env: 0.0.4".